

# Easy Returns and Exchanges by Mail:

It's easier than you think. Follow these simple steps to return your purchase by mail:

1. Returns or exchanges will be accepted within 30 days of your original purchase date.
2. All items should be in new, unworn condition with all original tags still attached.
3. ALL CUSTOM ORDERS ARE FINAL AND MAY NOT BE RETURNED OR EXCHANGED.
4. Include your original order receipt and send it with your package.
5. Circle the item(s) that you're returning on your receipt and note the quantity and reason(s) for return on this form.
6. Pack your return securely, in the original package if possible, and include this form.
7. We will send you a confirmation email as soon as your package has been received and processed.

**Please send all returns to the following address:**

Sounders FC Pro Shop  
Attn: Returns  
800 Occidental Ave S., Suite 300  
Seattle, WA 98134

**PHONE:** 877-424-2957

**EMAIL:** [proshop@soundersfc.com](mailto:proshop@soundersfc.com)

**PLEASE FILL OUT THE FOLLOWING IN COMPLETE DETAIL:**

**NAME** \_\_\_\_\_

**ADDRESS** \_\_\_\_\_

**CITY, STATE & ZIP** \_\_\_\_\_

**DAYTIME PHONE NUMBER** \_\_\_\_\_

**EMAIL** \_\_\_\_\_

**REFERENCE NUMBER** (on your receipt) \_\_\_\_\_

**\*\* CREDIT CARD NUMBER** \_\_\_\_\_ **EXP. DATE** \_\_\_\_\_

**\*\*FOR YOUR PROTECTION, WE DO NOT KEEP YOUR ORIGINAL CREDIT CARD NUMBER ON FILE. PLEASE PROVIDE IN ORDER TO PROCESS THE RETURN. IF CREDIT CARD INFORMATION IS NOT PROVIDED WITHIN 2 WEEKS, THE UNPROCESSED ORDER WILL BE SHIPPED BACK TO THE ADDRESS PROVIDED ON THIS FORM.**

**IS THIS A:**  **RETURN**  **EXCHANGE**

**RETURN**

**What is the reason for the return?**

**EXCHANGE - \$4.99 WILL BE CHARGED FOR GROUND SHIPPING**

**What item would you like to exchange for?**